Qantas: Contact Information

To get in touch with Qantas, you can call 0800 359 801 within New Zealand. For official information and the latest customer service channels, visit the Qantas Help Centre.

Other contact options

Phone in New Zealand: 0800 359 801

Flight bookings and changes

Baggage information and travel policies

Payments, refunds and cancellations

Flight status and schedules

Customer service and assistance